



TOWN OF  
**BERNALILLO**  
"The City of Coronado"

MAYOR: JACK TORRES

COUNCILMEMBERS: MARIAN JARAMILLO, SANTIAGO MONTOYA,  
DALE PRAIRIE, AND RONNIE SISNEROS

**TOWN OF BERNALILLO, OFFICE OF MAYOR JACK TORRES**

**PUBLIC INFORMATION RELATED TO THE  
NATURAL GAS SERVICE DISRUPTION FEBRUARY 3-6, 2011**

The Town of Bernalillo provides the following information as a public service to our residents and businesses. We urge you to track all expenses incurred in property damage repairs and/or other losses and expenses resulting from the loss of natural gas service. The following Claim Notification Process is reproduced directly from the website of the New Mexico Gas Company of New Mexico:

*Customers intending to file a claim against New Mexico Gas Company for damage incurred during the recent natural gas shortage in New Mexico should call customer service at 1-888-664-2726. The claims department will review the information submitted by each customer promptly and fairly and, as necessary, investigate the claim further. The purpose of this review will be to ascertain all relevant facts and make a judgment about whether and to what extent New Mexico Gas Company may be responsible for shortage-related damages sustained by the customer.*

*Upon completion of this review, a claims representative will provide each customer with the results of New Mexico Gas Company's review of the claim. Customers also are advised to contact their insurance carriers for assistance in obtaining reimbursement for their losses.*

*In instituting this streamlined claims filing process, New Mexico Gas Company is committed to conducting a prompt, fair, and thorough review of each claim. During this review, New Mexico Gas Company is reserving all of its rights with respect to any claims. By performing this review, New Mexico Gas Company is neither agreeing to pay any claims, nor admitting liability for any claims submitted. Consistent with New Mexico Gas Company Original Rule No. 21, it may be determined that New Mexico Gas Company has no or limited liability to pay any claims. Further, customers should be aware that New Mexico Gas Company may use information from this claims review process to pursue claims of its own against pipelines and producers whose acts and omissions caused the recent shortages of gas in New Mexico Gas Company's service territory.*

The Town of Bernalillo continues to press the Gas Company of New Mexico to rectify all claims and issues related to this situation. We have offered an office and administrative assistance to the Gas Company to deal directly with local claims. We will inform the public should the Gas Company accept this offer and we will continue to update the community on developments in our ongoing meetings with the Gas Company of New Mexico, State and Federal regulation agencies and the office of Governor Susana Martinez.



Sandoval County has instituted the CodeRED Emergency Notification System - an ultra high-speed telephone communication service for emergency notifications. This system

allows us to telephone all or targeted areas of the County in case of an emergency situation that requires immediate action (such as a natural gas outage, missing child or evacuation notices). The system is capable of dialing 50,000 phone numbers per hour. It then delivers our recorded message to a live person or an answering machine, making three attempts to connect to any number.

*If you did not receive CodeRED calls on your land line during the natural gas outage it is especially important for you to register for this service.* To register your phone number with this system go to <https://login.coderedweb.com/codereadataentry/index.cfm?GroupId=1245> On the signup page you will have to enter your name, address (must be one in Sandoval County) and telephone contact information. There is also a place for email and text messages. Businesses should use the BUSINESS tab on the CodeRED site to ensure that there notifications are properly identified.

The information you enter will go straight to the CODE RED computer and not to any other group to include Sandoval County or the Town of Bernalillo. The information will only be used for the emergency notifications.

*Is your house number clearly marked? Could you be found in case of an emergency?*



## It's the law

It shall be the responsibility of the owners of property to obtain numbers assigned in accordance with this ordinance. All properties containing buildings shall display the appropriate address numbers with durable numerals at least three inches high in such manner and location to be plainly visible from the street.

Town of Bernalillo Street Address Ordinance. Ordinance No. 126. Section 6

## Meetings

**Town of Bernalillo City Council Meetings:**  
March 14th and 28th, 2011 at 6:30 pm  
**Town of Bernalillo Planning & Zoning Commission Meeting:**  
March 1st, 2011 at 6:30 pm

### The GIANT Buy Bernalillo

Community Yard Sale & Car Corral is coming up!  
April 23rd from 8 to 4 at Loretto Park

**For Sellers:** The park will be full of yard sale spaces...If you're planning a yard sale or even thinking of having one this is the place to come sell. The size of the sale, the location and the advertising will mean a lot of traffic! Call 867-3311 for more information or stop by Town Hall & pick-up an application.

**For Shoppers:** Admission is FREE. You'll find great BIG deals at great low prices!



The Town of Bernalillo Housing Services Department will NOT be providing free tax preparation services this year.



The CNM Tax Help New Mexico program offers free assistance in preparing and filing income tax returns. They can help most New Mexico residents with an annual household income of less than \$50,000 or who are over the age of 65.

Following is a partial list of some of their locations. For a complete list visit <http://www.cnm.edu/taxhelp/>

CNM Main Campus  
1401 Basehart Rd. SE  
Portable Bldg. 1  
Albuquerque, NM 87106  
505-224-4829

CNM Montoya Campus  
4700 Morris St. NE  
Room H-129  
Albuquerque, NM 87111  
505-224-4829

CNM South Valley Campus  
5816 Isleta Blvd. SW  
Room SV 70  
Albuquerque, NM 87105  
505-224-4829

CNM Westside Campus  
10549 University Blvd.  
NM Room 115  
Albuquerque, NM 87114  
505-224-4829



Play a game of chess at the Town of Bernalillo Martha Liebert Public Library

A chess table, handcrafted by the Town of Bernalillo Youth Conservation Corps, is available for your use in the Southwest Collection Reading Room. You may checkout chess pieces at the front desk or bring your own.